

# Privacy Policy – VoxiVision 2

Effective Date: 23th February 2026

## 1. Introduction

Voxiweb ("we", "our", or "us") is committed to protecting your privacy. This policy explains how we handle information specifically for the VoxiVision 2. This device is designed for total anonymity: no account, no email address, and no activation process are required to use its services.

## 2. Personal data we collect

For VoxiVision 2, we do not collect any personal data that could identify you:

- **No User Account:** You use the device without providing a name, email, or phone number.
- **Technical Information Only (Log Data):** We only receive technical information strictly necessary for the operation of the service, such as your IP address, software version, and the date and time of the request. This data is used for technical diagnostics and is never linked to a specific identity.
- **No Content Storage:** The content you submit (photos for description, documents for summarization) is processed ephemerally. VoxiVision 2 does not persistently store any user images or text on our servers.

## 3. How We Use Technical Data

The limited technical data collected is used exclusively to:

- Ensure the security and stability of the connection between the device and our services.
- Perform anonymous diagnostics to improve device performance.

## 4. Specific Data Processing via Artificial Intelligence

As part of its accessibility services (image descriptions, text summaries), Voxiweb utilizes Artificial Intelligence (AI) technologies provided by specialized third-party providers (OpenAI, Google Gemini, Anthropic Claude).

The processing of this data is subject to the following guarantees:

- **Ephemeral Data Flow (Transit):** When a user submits multimedia content (such as a photo for description or text for summarization), this content is transmitted securely and via encryption through our transit servers to the Application Programming Interface (API) of the selected provider. Voxiweb does not store these files persistently.
- **Immediate Deletion:** Once the analysis is complete and the result (text or audio) is returned to the user, the source file (image or document) is automatically and permanently deleted from our transit servers. No copy is retained in our databases.
- **Training Opt-out Clause:** Voxiweb exclusively uses the professional versions (APIs) of these tools. In accordance with our providers' terms and conditions for business users, data submitted via these interfaces is never used to train, improve, or refine their AI models. Your privacy and the content of your documents remain strictly confidential.
- **Total Anonymity:** Since there is no user account, no direct identification data (name, email) is ever transmitted to AI providers. Only the raw content necessary for processing is sent.

## **5. Sharing and Protection**

We do not share your information with third parties, except for trusted service providers (such as cloud hosting) necessary to perform our services. All communications between your VoxiVision 2 and our services use a secure end-to-end encrypted connection via TLS 1.2 (or higher) protocols, with data in transit protected by AES-256 encryption standards, ensuring maximum security.

## **6. Retention and Rights**

Since no personal identification data is collected, we do not maintain user profiles. Technical logs are anonymized or deleted once they are no longer required for technical support. In compliance with the GDPR, although we hold no data linked to your name, you may contact us with any questions regarding our infrastructure.

## **7. Contact us**

If you have any questions regarding this policy or your data, please contact us:

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1 bis, rue Mellier  
44100 Nantes  
France

Email: [privacy@voxweb.com](mailto:privacy@voxweb.com)