



# MOBILE STAIRLIFT



INSTRUCTION  
MANUAL

[MOBILESTAIRLIFT.COM](http://MOBILESTAIRLIFT.COM)

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## 1. Introduction

Thank you for purchasing a Mobile Stairlift! We aim to provide the safest and most adaptable mobility equipment on the market. Please read this manual in its entirety before operating or maintaining this product. To ensure safe use, all operators of this device should be properly trained. Though the chair can be easily operated by one person, it is our recommendation that a second person act as a spotter below the chair for maximum safety.



### **CAUTION**

Improper usage of this device can cause injury to the rider or operator. The Stairlift must only be operated as described in this manual. Do not modify the Stairlift or any of its components unless you are a Certified Mobile Stairlift Technician, as modifications can result unpredictable performance and result in injury to the rider or operator.

NOTE: This manual should remain with the Mobile Stairlift at all times.

**For Emergency assistance, please call  
800-424-9300 (USA)  
or  
1-703-527-3887 (Canada)**

For Customer Service Or Technical Assistance, Please Contact us  
via Email at [Info@MobileStairLift.com](mailto:Info@MobileStairLift.com) or call 1(212)-366-5483.

### **1.1 Indications for Use**

The Mobile Stairlift is a manual transport device which transports the rider in a seated, upright position up or down a flight of stairs. The Stairlift is capable of moving adult, adolescent, or child occupants who are able to remain seated while secured by the safety belt. The Mobile Stairlift is for residential use with proper training. This device can also be used routinely in a hospital environment or as a tool for all types of medical personnel. The Stairlift's four wheels also allow the operator to transport the occupant on flat surfaces when the tracks are in an upright and locked position.

**WARNING**

DO NOT use this stair chair lift to transport occupants who may have cervical, spinal, or fracture injuries.

**1.2 General Description / Intended Use**

The Mobile Stairlift is intended as a transport device for a human occupant in a seated position to be taken up or down flights of stairs. The occupant should be secured in the chair by restraints for their safety and the safety of the operator. The operator must read this manual and be properly trained on this product before use. The operator must practice with the Stairlift alone before using it to transport a rider.

**1.3 Disclaimer**

This user manual contains general instructions and guidelines for the use, operation and care of this product. These instructions are not all-inclusive. The safe and proper use of this product is solely at the discretion of the user. Safety information is included as a service to the user. All other safety measures taken by the user should be within and under consideration of applicable regulations. It is recommended that complete training on the proper use of this product be provided before using this product in an actual situation.

**1.4 Unpacking the Device**

You will receive your device in a Large Box with Foam Protection, as photographed below. Unpack your brand new Mobile Stairlift, removing all shipping and packing materials, and check all items for proper operation. If anything is missing or noted to not be correct or any type of damage is present due to shipping, please contact Mobile Stair Lift.

**Items Included:**

- Chair
- Battery (Below the seat)
- Charging Cord
- Safety Head Restraint
- User Manual
- Product Label
- Dust Cover
- 2 Keys



## 2.0 Symbols and Definitions Used in this Manual



Consult instructions for use.



General Warning of any possible damages, bodily injury or even death resulting from incorrect use or carelessness. (See Section 2.1 for more information)



Caution to alert reader to hazardous situations and if instructions are not properly followed could result in minor or moderate injury to the user or occupant. (See Section 2.1 for more information)



Serial Number of the device.



Date of Manufacture



Product should not be disposed of with your other household waste.



Check sign explains the items that you should comply with upon operation, repair and maintenance of this device.



Do not lubricate the belts or tracks of this device.

## 2.1 Warning / Caution / Note: Definitions

**These words carry special meanings and should be carefully reviewed.**



This symbol alerts the reader about a situation which, if not avoided, could result in death or serious injury. It may also describe potential serious adverse reactions and safety hazards.



This symbol alerts the reader of a potentially hazardous situation which, if not avoided, may result in minor or moderate injury to the user or patient or damage the product or other property. This includes special care necessary for the safe and effective use of the device and the care necessary to avoid damage to a device that may occur as a result of use or misuse.



**NOTE:** This provides special information to make maintenance easier or important instructions clearer.

## 2.2 Safety Precautions



### WARNING

1. Read this entire user manual before using the Mobile Stairlift, and use the Stairlift only as described in this manual.
2. Always make sure that the chair is locked in the unfolded position before use. An unlocked chair may fold during use causing injury.
3. Do not use the chair with suspected cervical, spinal, or fracture injuries.
4. Do not leave an occupant unattended. Hold the product while an occupant is on the product.
5. Always use all restraint straps to secure the occupant in the chair. An unrestrained occupant may fall from the chair.
6. Do not push the chair with the upper control handle in the fully extended position. Pushing the chair with the handle extended may cause the chair to tip when you encounter obstacles.
7. Always lock the chair in position before you transport an occupant.
8. Make sure the occupant keeps hands inside the chair when in motion.
9. DO NOT OPEN MOTOR. Contact Mobile Stairlift for service.
10. Avoid getting dirt inside the tracks.
11. Do not attach any additional items to this chair.
12. The Stairlift may not work the same on all stair surfaces and in all environments and conditions.
13. Never lubricate the belts or tracks of this product. Lubricating the track system can result injury to the patient and /or operators.





14. Do not attempt to transport occupant loads greater than what you can safely lift.
15. Always lock the lift handlebar in position before you use the extended handlebar to tip the chair back.
16. To clean the Stairlift, wipe with a towel and clean water. Dry after cleaning. Please note that cleaning products may cause corrosion and damage to the Stairlift.
17. Use only parts that are specifically made for this Stairlift. If replacement parts are needed, please contact Mobile Stairlift for assistance.
18. Maintain and operate the Stairlift only as described in this manual.  
Mobile Stairlift can be reached for all service, maintenance and questions regarding this chair and its operation.

## 3.0 Warranty

\*One year full warranty, 2 year parts warranty.

\*Rendering any parts of the machine, and/or using not as described in this manual, will result in cancellation of the warranty policy. Please visit [MobileStairlift.com](http://MobileStairlift.com) for full warranty. For warranty issues, please contact Mobile Stairlift at 1-212-366-5483 or [info@mobilestairlift.com](mailto:info@mobilestairlift.com). Please see end of manual for full warranty.

## IMPORTANT

**Mobile Stairlift users should practice using the Stairlift without anyone or anything in it, and then practice using the chair with a load, and then practice with a person.**

**Never operate the chair without proper training and practice.**

## 4.0 Chair Stair Lift Features

- This Stairlift is used for carrying one person up or down stairs.
- The Stairlift can be folded into a smaller size for transporting.
- The Stairlift features four wheels for easy ground movement.
- The Stairlift has been designed with handles in ergonomic locations for easy lifting.

- The Mobile Stairlift is equipped with a safety belt to secure the rider during transportation.
- The Stairlift is made of high-strength aluminum alloy materials.
- The Stairlift is designed to be lightweight, compact, easy to carry, easy to use safely, and easy to clean and sterilize.
- The Stairlift features safety restraints and a footrest for the safety and comfort of the rider.

## 5.0 Technical Specifications

**Load Unit:** 500 lbs. / Operator must consider the weight of the occupant, equipment and accessories when they determine the total load on the product.

**Climbing Speed:** 0.4 Meters per second

**Climbing Distance:** Up and down 100 floors on a single charge

**Platform/Landing Requirement:** 38" for bottom landing. 40" for top landing.  
44" x 44" for between flights landing to be able to make a 190 turn

**Safe Brake System:** Electromagnetic Brakes

**Authorized Operation Chip:** Lithium Core

**Power Indication:** Yes

**Mode of climbing:** Track

**Support Wheel size:** Front Wheel 4 inch diameter, Rear Wheel 5 inch diameter

**Noise:** < 50db

**Net Weight:** 66 lbs.

**Gross Package Weight:** 90 lbs.

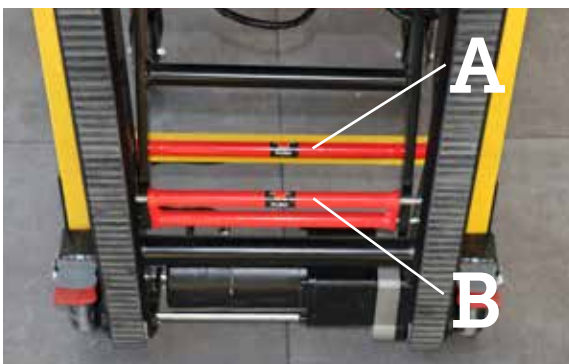
**Unfolded Size:** 48.5" x 20" x 62.5"

**Packing Size:** 43.3" x 22.4" x 13.4"





## 6.0 Diagram of Chair



### **A. INNER HANDLE**

Locks/unlocks the seat in place. Ensure this handle is locked into place before rider sits down. Push in the direction of the arrow to disengage the seat lock in order to fold the seat up.

### **B. TRACK HANDLE**

Open and close track according to the direction of the arrows.

## 6.2 Side View of Stairlift

**NOTE:** The motor is located between the tracks (as shown in the previous diagram) and controls the speed and direction of the belts for the tracks.



### SAFER FOOTBRAKE DESIGN



Footbrakes are located behind the two back wheels. When at rest, please engage the brakes to prevent unwanted movement.

### REINFORCING RIB & ANTI-SLIDE TREADS:



Thick rubber and an inner reinforcing rib make the treads last longer, and the anti-slide ribs make the Stairlift safer.

### 6.3 Top View of Stairlift with Control Buttons

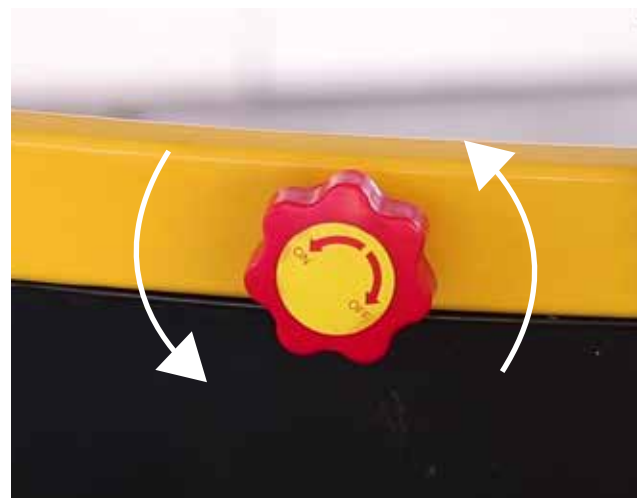
The **RED** switch turns on and off (the motor must be engaged with the key)

The **GREEN** button moves the Stairlift UP the stairs.

The **YELLOW** button moves the Stairlift DOWN the stairs.



The **RED** knob on the back of the seat can be rotated to release the lock in order to extend or retract the handlebar.



## 7.0 Battery and Ignition Positions

### Recharging Battery

1. Please note that the Stairlift ships with the battery partially charged, so when it is first opened, it must be charged for an additional 2 hours to ensure that it is fully charged.

**NOTE:** The battery can take 4-6 hours to fully charge.

2. The battery is located beneath the seat (See Section 6.0). Charge the battery by inserting the wire on the right side of the Stairlift into the charging port. It is normal for the charger to make a noise while charging the battery.

**NOTE:** There is another direct charging port on the back of the battery.



Charging Port



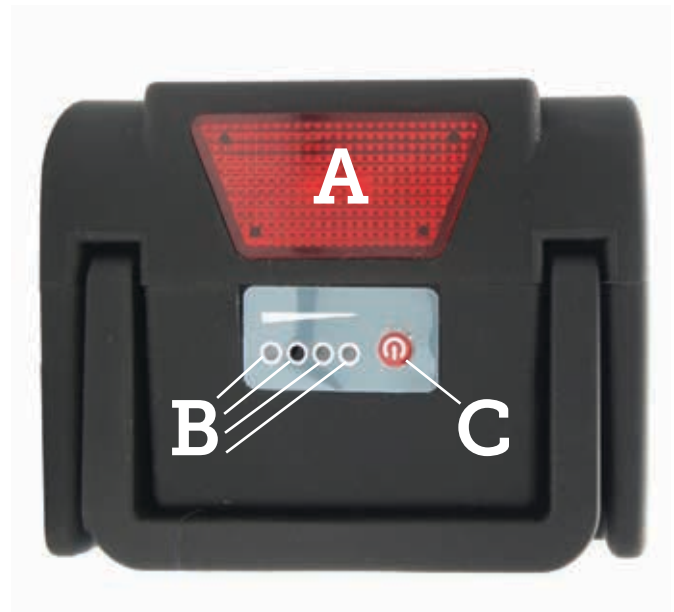
Charger

## 7.1 Battery and Indicator

The red indicator light ("A") will illuminate when the key is in the "on" position. The Four circles below the red light ("B") are the battery power level lights. When the red button ("C") is pressed, the circular lights will display the amount of battery power remaining.

### NOTE:

In the event that the battery does run out in the middle of a flight of stairs, the Stairlift automatically goes into brake mode and will not slip down the steps. Extendable handles are built in next to the footrest to allow a second operator to help lift the chair in case there is no battery. It's recommended that two trained operators use the Stairlift in case the battery isn't sufficiently charged and the rider needs to be lifted.



Always check the battery power before use by pressing the red button on the battery. Make sure to charge the battery again when only one light is left to ensure that the battery does not run out while in use. See next page for more details on checking the battery power.



**Battery system:** Lithium-Ion (li-ion) manufactured by Samsung

**Nominal Voltage:** 3.6V

**Rated Capacity:** 2.05Ah

**Wh Rating:** 7.38Wh

**Motor:** 200 Watt - 24 Volts - 13.9A

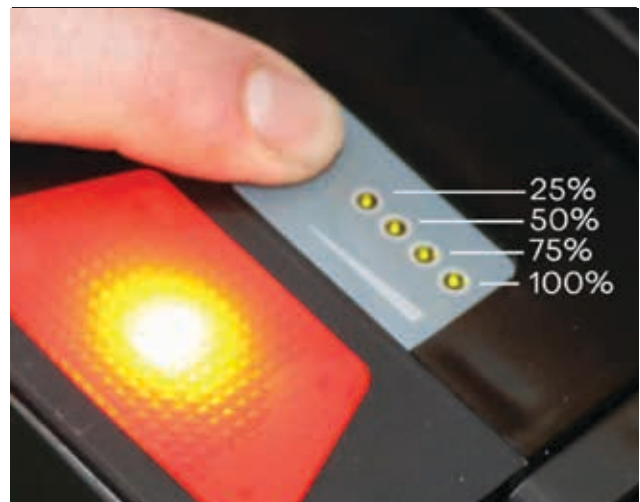
**Output:** Output: 20-29.4 Volts

**Battery Lifetime:** 3-5 Years - Can be re-charged 800 times.



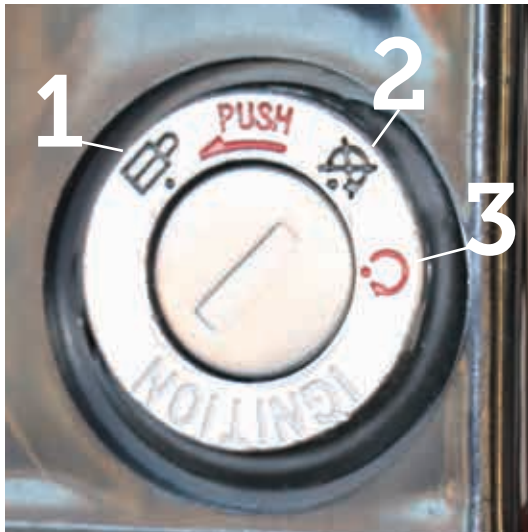
To remove the battery from the unit, push the key inward and turn it counter-clockwise (to the left) to release the interlocking system. Then slide the battery towards the back of the Stairlift to remove.

To test the battery's power, press the red button above the indicator light. The green lights will illuminate according to how much power is left: 1 light means 25% battery remaining, 2 lights means 50%, 3 lights means 75%, and 4 lights means 100% battery power remaining.





## 7.2 Key and Ignitions Positions



### IGNITION SWITCH POSITIONS

1. **OFF and Un-Locked:** Battery power is off, and battery can be removed.
2. **LOCKED and OFF:** Battery power is off, and battery is locked into place and cannot be removed.
3. **RED CIRCLE** Symbol: Battery power ON.

## 8.0 Learning to use the Mobile Stairlift – Quick Start Steps

1. Unfold seat and make sure it is locked into place.
2. Turn the key to the ON position (Red symbol).
3. Extend the upper handlebar to its fullest height by turning the red knob and pulling up the handle.
4. Release and open the rubber tracks so that they are slanted away from the chair and lock them into place. (Please note: There are 2 levels of slant degree, so choose the one on the same angle as the stairs for the safety and comfort of the rider.
5. Flip the RED switch on the handlebar to the "I" position to turn it on. The Stairlift is now ready for use.

**NOTE:**

It is recommended that the operator begin training by practicing using the Stairlift without a rider. This will help them get familiarized with the working mechanisms of the Stairlift and how to safely ascend and descend staircases with a rider.

**Handlebar Buttons:**

- The **GREEN** button moves the Stairlift **UP** the stairs.
- The **YELLOW** button moves the Stairlift **DOWN** the stairs.
- Using the green and yellow button, you can control movement up or down the staircase. If you are not pressing either button the Stairlift will be locked in brake mode.
- When moving on a flat surface (not on stairs) for an extended time, place the rubber tracks in the upright locked position and use the four wheels on the bottom of the chair to move about.

## 9.0 Operation Details

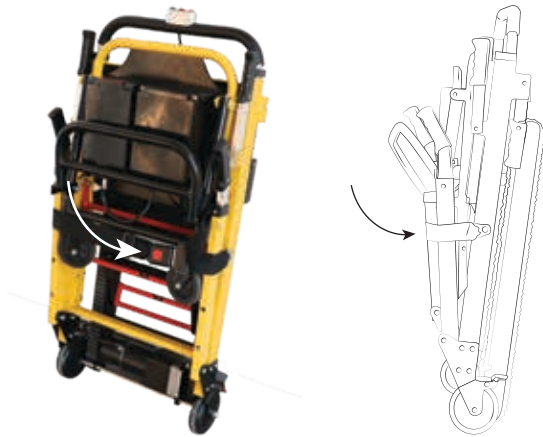


Before each use of the chair, make a visual check to see that all parts are in place and that there are no loose or moving parts. If you see any out of ordinary issues with the chair, do not use it until you verify with our customer service rep that it is safe to use.

## 9.1 Unfolding The Stairlift

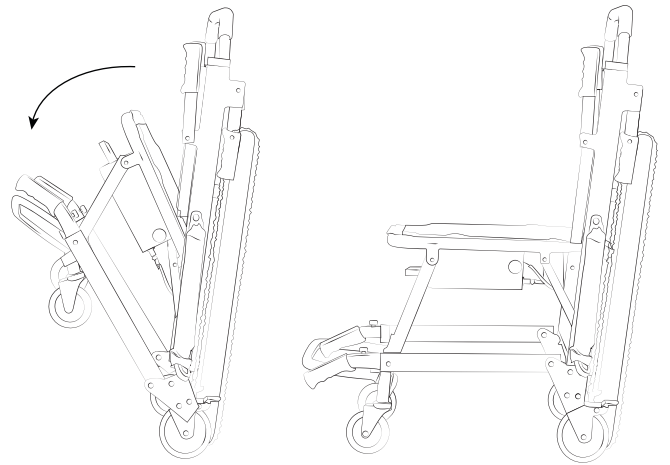
### STEP 1

Push the red button to unbuckle the safety belt, which will be fastened around the seat for transportation.



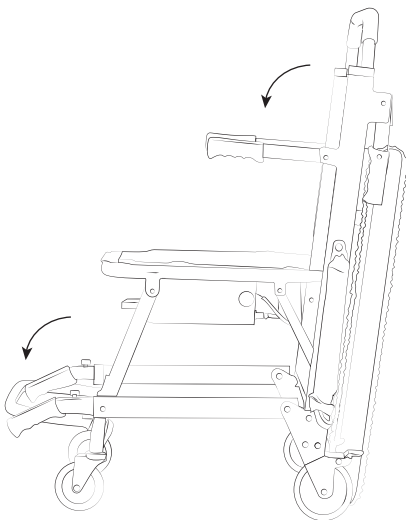
### STEP 2

Pull down on footrest to open the Stairlift



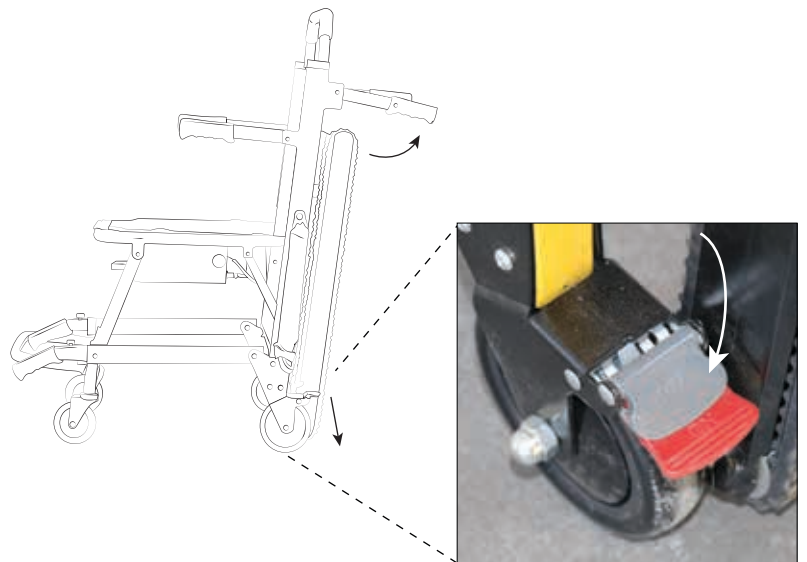
### STEP 3

Ensure footrest is completely folded down, and lower armrests.



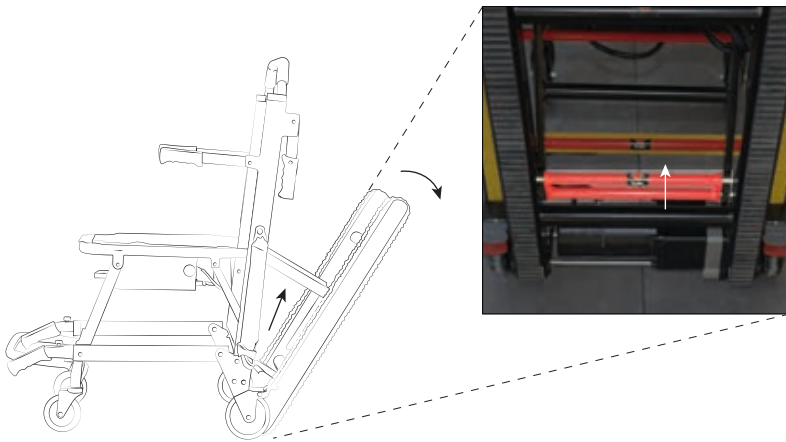
### STEP 4

Lift back handles & unlock wheels to move about on flat ground. Proceed to step 5 to use on stairs.



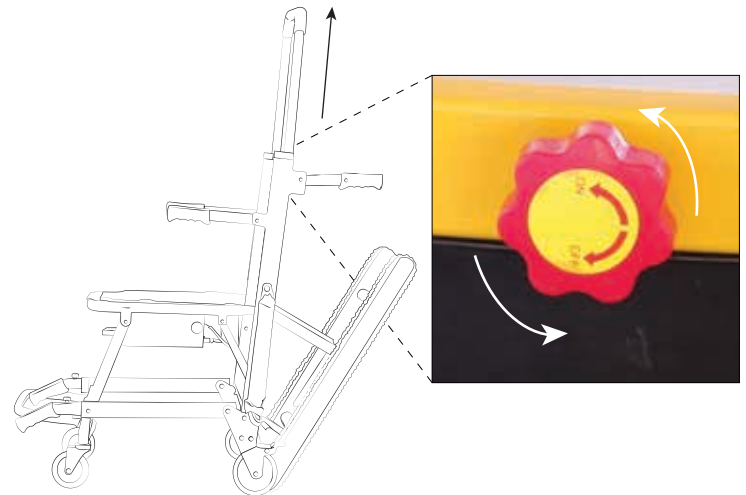
**STEP 5**

Push the track handle towards the arrow and pull up and out to extend the tracks.



**STEP 6**

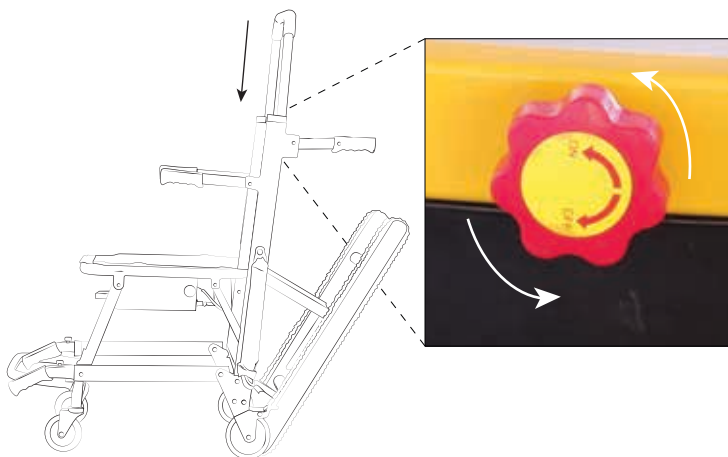
Rotate the red knob and pull the handlebar up until it locks into place.



**9.2 Folding The Stairlift for Storage or Transport**

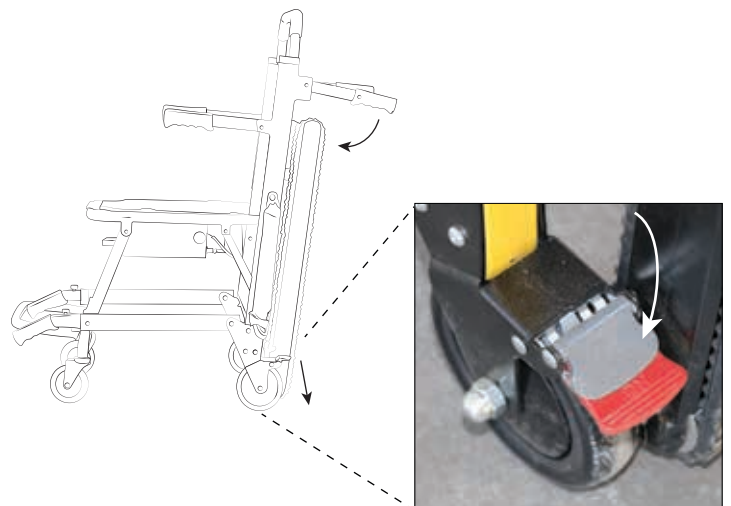
**STEP 1**

Rotate the red knob and lower the handlebar.



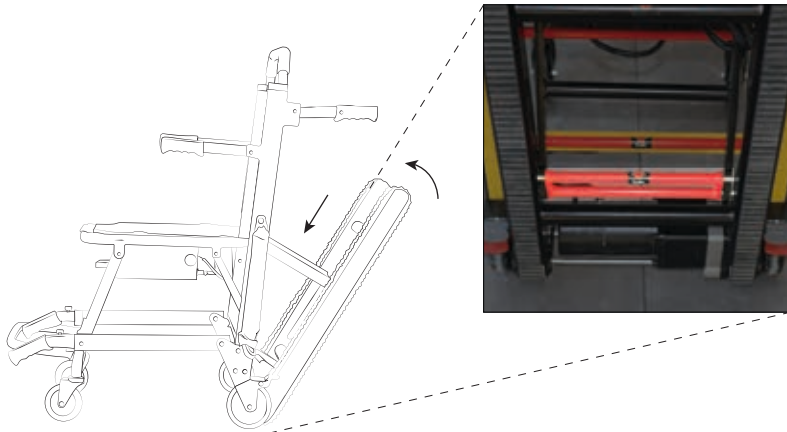
**STEP 2**

Fold in the back handles and lock the wheels.



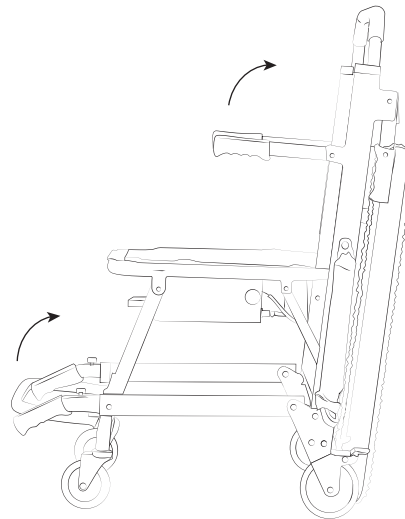
**STEP 3**

Fold in the tracks by pressing the red track handle towards the arrow, and pushing down and in.



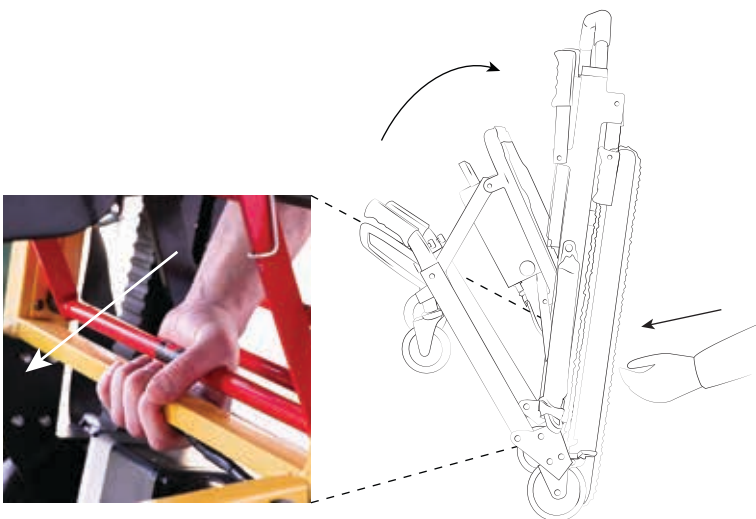
**STEP 4**

Fold up the armrests and footrest.



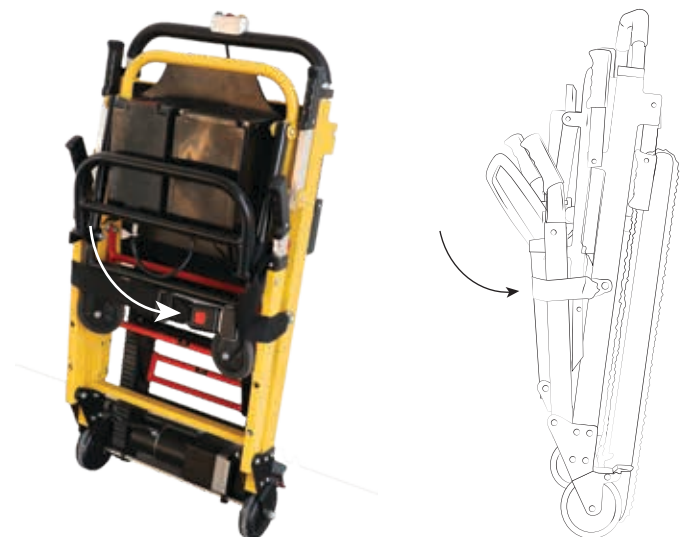
**STEP 5**

Reach between the tracks and press the inner handle towards the arrow, then lift the seat toward the handlebar.



**STEP 6**

Fasten the seatbelt around the folded-in seat, and tighten to hold everything in place.



## 9.3 Ascending a Staircase With The Stairlift

**STEP 1**

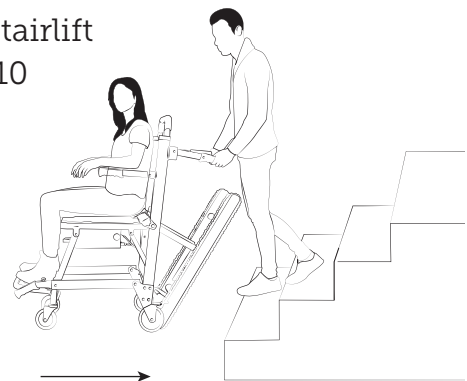
Move the rider onto the Stairlift seat and secure them the safety belt.

**STEP 2**

Engage the battery by inserting the key and rotating clockwise to the red symbol. (See Section 7.2)

**STEP 3**

Stand behind the chair and back the Stairlift up until the treads are approximately 10 inches from the bottom stair.


**STEP 4**

Lock the Rear Wheels. (See Section 9.1, STEP 4)

**STEP 5**

Extend the tracks. (See Section 9.1, STEP 5)

**STEP 6**

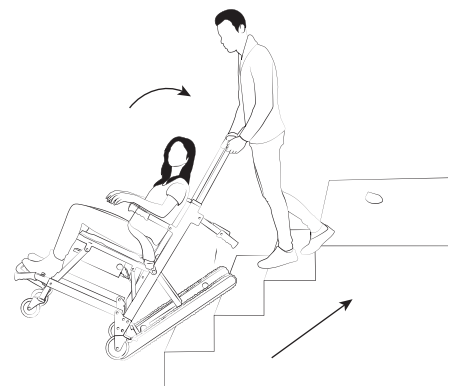
Turn **RED** handlebar switch on. (See Section 6.3)

**STEP 7**

Rotate the Red knob and pull the handlebar up to extend it until it locks into place. (See Section 9.1 STEP 6) We recommend extending the handlebar as high as comfortably possible.

**STEP 8**

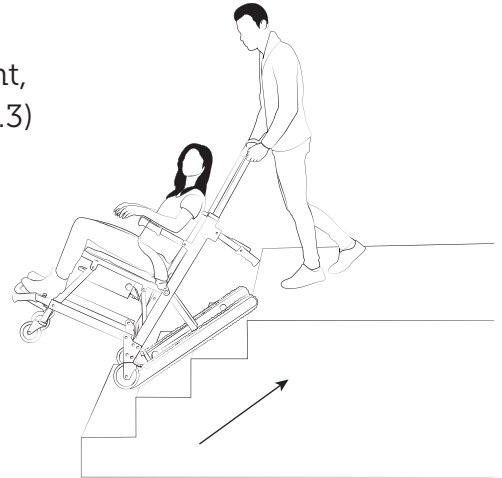
Lean the handlebar backward until the treads are resting on the staircase.



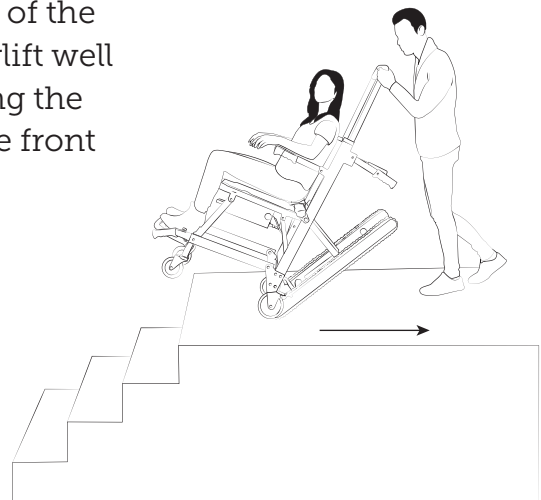


**STEP 9**

When you are ready to begin your ascent, press the **GREEN** button. (See Section 6.3)


**STEP 10**

When you reach the top landing of the stairs, continue moving the Stairlift well onto the platform while balancing the chair in a tilted position, until the front wheels have completely cleared the edge of the top step and are above the landing.


**STEP 11**

When the front wheels have cleared the edge of the landing, tilt the Stairlift into the upright position and roll the rider to the desired location.

**CAUTION**

Do NOT tip the Stairlift forward until the front wheels are past the edge of the landing.



## 9.4 Descending a Staircase With The Stairlift

**STEP 1**

Move the rider onto the Stairlift seat and secure them the safety belt.

**STEP 2**

Engage the battery by inserting the key and rotating clockwise to the red symbol. (See Section 7.2)

**STEP 3**

Roll the Stairlift towards the stairs feet-first, making sure to stop well before the front wheels reach the stairs.

**CAUTION**

Do NOT roll the Stairlift's front wheels over the top of the landing onto the stairs before following the next steps.


**STEP 4**

Lock the Rear Wheels. (See Section 9.1, STEP 4)

**STEP 5**

Turn **RED** handlebar switch on. (See Section 6.3)

**STEP 6**

Rotate the Red knob and pull the handlebar up to extend it until it locks into place. (See Section 9.1 STEP 6) We recommend extending the handlebar as high as comfortably possible.

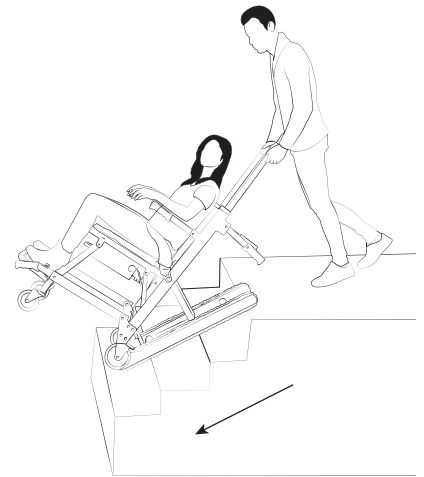
**STEP 7**

Tilt the Stairlift back to rest on the bottoms of the tracks. Lean the chair until the tracks are at the approximate angle of the stairs you are planning to descend.



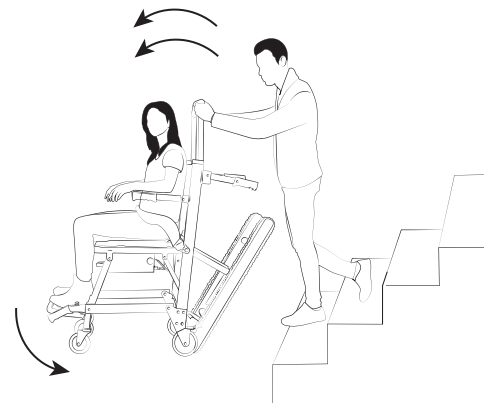
**STEP 8**

Grip the handlebar firmly and use the **YELLOW** button (See Section 6.3) to move the chair forward and down the stairs. Hold the chair balanced in a slanted/angled position until you have descended 2-3 stairs, at which point the treads will make contact flush against the slant of the stairs.



**STEP 9**

When the back wheels reach the bottom landing, release the **YELLOW** button and lean the Stairlift forward into the upright position.



**STEP 8**

Unlock the wheels and roll the Stairlift to the desired location.

## 10.0 Proper Disposal



**This device contains a battery and must be disposed of properly. Please contact your dealer or supplier for further information about product disposal at the end of the product's lifetime.**

## 11.0 Care and Cleaning Instructions

- To clean the chair, use a clean cloth or soft brush with warm clean water.
- Dry completely before use.
- Do not use products that have bleach or phenolic cleaners.
- Avoid over saturation or leaving the chair wet for any amount of time.
- To clean the track casing, use SD-20 All Purpose Cleaner and a cloth to remove any grease or other substance.
- Thoroughly dry before use.
- In a medical setting, we recommend you disinfect the chair between riders with basic disinfectant for patient and operator safety.



## **12.0 Maintenance**

To obtain parts and service call Mobile Stair Lift information in the front of this manual. If any replacement parts are needed, please refer to the list below:

- 001 - Front Swivel Wheel
- 002 - Back Large Wheel
- 003 - Rubber Tracks
- 004 - Safety Belt - Buckle
- 005 - Lift Bar Handle
- 006 - Front Retractable Handle
- 007 - Side Armrest and Transport Handles
- 008 - Wheel Breaks
- 009 - Battery
- 010 - Fuse
- 011 - Control Buttons
- 012 - Battery Lock
- 013 - Motor
- 014 - Footrest
- 015 - Seat Cushion

Please contact your representative for prior approval before returning this product.

## 13.0 Troubleshooting

If you have any questions about the Stairlift, please call 1(212)366-5483 for customer service assistance. You will be asked for the serial number of your Stairlift, which can be found on the motor. The device label will also show the serial number and the date manufactured.

## 14.0 Device Label



# MOBILE STAIRLIFT

Indications for Use: The Mobile Stairlift is a manual transport device. The Stairlift transports the body in a seated, upright position up or down a set of stairs. The chair holds adult, adolescent, or child occupants who can remain seated in the chair while secured by the patient restraints. The chair stair lift is for home use with proper training. This device can also be used in hospital environment and emergency medical service and for medical first responders. The front and rear wheels also allows the operator to transport the occupant on flat surfaces.



\_\_\_\_\_

**SN**

\_\_\_\_\_



(01)xxxxxxxxxxxx(11)YYMMDD(21)254685

Manufactured by: Mobile Stairlift 190 Ross Street, Suite 1D, Brooklyn, NY 11211

**Distributed by:**

Mobile Stairlift

42 West Street #307 Brooklyn NY 11222 • 1-212-366-5483





## 15.0 FAQs

**Q:** What are the most common benefits/cons of The Mobile Stairlift vs. the others?

- A:**
- 1. Installation** - With the Mobile Stairlift, there is no installation process. So if you don't want to install expensive and unsightly stair tracks, this is the solution for you!
  - 2. Timing** - Ready to use out of the box, so you don't have to wait for weeks or months to complete an installation process-- just charge the battery and turn it on!
  - 3. Cost** - This is a much more affordable (and adaptable) alternative to built-in stairlifts and is fraction of the price of other detached trackless stairlifts.
  - 4. Comfortability** - This is the only "Car-To-Bed" solution on the market: with the Mobile Stairlift, the rider can get in the chair at the car and be carried upstairs and all the way to bed without unbuckling the safety belt. There's no sitting down getting up, sitting down getting up at every turn of the way.
  - 5. Portability** - The Mobile Stairlift folds small enough to fit in most trunks, so when it comes to where you can take it, the sky's the limit-- Take it wherever you go!

**Q:** Can the rider operate the Mobile Stairlift alone?

**A:** No, the rider cannot operate the Stairlift alone. As a company policy we recommend that one person operates the chair from the handlebar, and one person stands below the rider to ensure maximum safety, however most customers have told us that they prefer transporting riders in the Stairlift with just operator.

**Q:** How much space do I need on the landings?

**A:** When going from one flight of stairs to another flight of stairs, we recommend a landing of minimum 44" x 44" to adequate room to land and make the turn.

When going up or down a single flight of stairs we recommend 40" for the top landing, and 38" for the bottom landing.

**Q:** Does the operator in the back of the chair have to walk backwards up the stairs?

**A:** Yes.



## 15.0 FAQs Continued

**Q:** Can the chair be used in more than one location?

**A:** Yes, the chair folds up small enough to fit in most car trunks, and is meant to be transported wherever it is needed!

**Q:** Will this work on carpeted stairs? How about Wood, Cement etc.?

**A:** Yes, this Stairlift is made to work on all stair surfaces. On carpeted stairs, the carpet must be fully attached to the stairs. Will not work with unattached carpets: the tracks will not be able to grip properly and may slip during use.

**Q:** So the Stairlift will work on cement, wood, iron and all types of stair surfaces, but what about different shaped staircases, like round staircases?

**A:** The Mobile Stairlift does not work on round staircases. We are currently working on a special model that will work on round staircases as well.

**Q:** How long will the battery last? Are replacements available?

**A:** When used in a non-commercial form, such as in-house and residential, the battery will last up to 3 years. Replacement batteries are available for sale on our website.

**Q:** What is your warranty policy?

**A:** We have a full 1 year policy on the entire chair for any damage caused by manufacturing malfunction, and a 2 year policy for replacement parts. Please visit our website for more information!

**Q:** Is it really 14 day money back trial? Who pays for return shipping? How much?

**A:** Yes, we will fully refund your purchase if the Stairlift is returned to us within 14 days in its original packaging. You may have to pay the return shipping, as we already pay the original shipping to you. This will cost approximately \$60-90 depending on which state the Stairlift is shipped from. Please keep the original packaging materials throughout your trial period, as we cannot accept any return without it's original box and protective packaging.

## 15.0 FAQs Continued

**Q:** Do you offer wholesale pricing for DME shops?

**A:** Yes we do, please email or call us for more details.

**Q:** Do you accept insurance?

**A:** We currently do not accept insurance, but we are working on this, so hopefully we'll get there soon.

**Q:** What are the exact dimensions of the chair?

**A:** Folded Up: 20" Wide x 40" Tall x 12" Depth

Set Up Operational Mode: 20" Wide x 62" Tall x 42" Depth

Net Weight: 62 Lb

Have more questions? Please contact us!

**Email: [info@mobilestairlift.com](mailto:info@mobilestairlift.com)**

**Web: [www.mobilestairlift.com](http://www.mobilestairlift.com)**

**Phone: 1(212)366-5483**

**Mail:**

**Mobile Stair Lift**

**42 West Street #307**

**Brooklyn, New York 11222**

**Scan with your smartphone camera  
to view the Mobile Stairlift Instructional Video!**



**or visit:**

**[www.mobilestairlift.com/pages/using-the-chair](http://www.mobilestairlift.com/pages/using-the-chair)**

**ONE YEAR FULL WARRANTY  
TWO YEAR PARTS WARRANTY  
For  
The Mobile Stairlift**

YTR Inc. ("YTR"), warrants to the original purchaser of the Mobile StairLift ("Stairlift") that the Stairlift is free from defects in material and workmanship for a period of two years from date of purchase.

To obtain warranty service, please call YTR at 1-212-366-5483 or email [shia@mobilestairlift.com](mailto:shia@mobilestairlift.com) to obtain a shipping label and then and return the Stairlift, freight prepaid, to the address provided with proof of purchased indicating the date purchased.

YTR will pay for shipping back to the purchaser within the continental United States and Canada if a defect in material or workmanship is discovered. Return freight and repair charges will be the responsibility of the purchaser if the problem is not covered by warranty.

This warranty does not cover damage or failure caused by misuse, abuse, accidents, physical damage, modifications not made by YTR, damage in shipment, or repairs undertaken by anyone other than YTR factory employees or authorized distributors. The "original purchaser" of a Stairlift that is leased or rented shall be the person or entity acting as the lessee or rental provider.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. YTR specifically does not authorize any person to extend the time or scope of this warranty.

One full year policy on the entire chair for any damage caused by manufacturing malfunction, and a 2 year policy to replace defective replacement parts free of charge.

Rendering any parts of the machine, and/or using not as described in this manual, will result in cancellation of the warranty policy.

For further information regarding this limited warranty, please contact YTR by calling 1-212-366-5483, emailing at [shia@mobilestairlift.com](mailto:shia@mobilestairlift.com) or writing YTR at the following address:

YTR  
Attn Mobile Stairlift  
42 West Street #307  
Brooklyn, New York 11222  
1-212-366-5483



**MOBILE STAIRLIFT**

**MOBILESTAIRLIFT.COM**