

# Use & Care Guide



Welcome to your Siesta! We hope that you will gain many years use of our product. This guide tells you how to look after your Siesta and make sure that it is used in the way it is intended. Please read it carefully and keep it for future reference. If the Siesta is passed to another user, please ensure that the person responsible for their care receives this guide. Please check the product regularly to ensure it is in good condition and contact us if you have any concerns.

## Supervision & Security

- When used in accordance with this Guide, a Siesta can provide a safer area for people with limited mobility who would be unsafe in an ordinary bed. It is not suitable for anyone who could pull themselves up on, or fall over the sides.
- The Siesta is not a substitute for supervision. The same level of supervision and security should be applied as the individual using the Siesta would require in any room or bed.
- Unsupervised access to the outside of the Siesta should not be permitted.
- Because an individual's size, mobility & abilities can change over time, regular assessment is needed to make sure that the product continues to meet the needs of the user.
- The Siesta cannot remove the risk of injury completely. Adequate and appropriate supervision must be provided at all times.

## Safe Distance

A minimum 55cm's clear area from the Siesta opening panels and 30cm's from the head and foot end panels must be maintained at all times, including when activating the bed base functions.

## Sharp Objects

Sharp objects, such as pens, pencils, hair clips, hard plastic or metal toys or hard furniture, could cause tears in the fabric of the Siesta so should not be taken into, or near the outside of it. In the event of a tear occurring, please contact us immediately.



## Zips

- Cords, or ribbons, should not be attached to the zip pullers to extend their length as this could damage the zip.
- The door should be either fully opened when access is needed, or fully closed whilst the Siesta is being used. Do not allow unsupervised access to the doors or windows, when in an open position, as this provides a flap of material that could be vulnerable to damage.

## Tension

- It is essential that the tension on the corners of the Siesta, set by our Technicians during installation is maintained.
- Do not attempt to adjust the tension yourself without our advice, as over tensioning can damage the Siesta.
- Please make sure no one gains unauthorised access to the tensioning system on the corners.

## Alterations

The Siesta must not be altered or adapted in any way.

## Cleaning & Maintenance

- A mild detergent is the best cleaning agent to use on the Siesta. Diluted disinfectant or medical standard anti-bacterial wipes can be used if necessary.
- Cleaning or disinfecting products containing bleaching agents can discolour the PVC fabric over time. They will not affect the integrity of the product.
- Stain-specific cleaners such as 'Stain Devils' can be more effective than general cleaners for some stains
- Enzymatic cleaners, such as 'Urine Off' can be more effective at removing stale urine as they break down any soaked-in residue
- Before cleaning or undertaking maintenance of the bed base mechanism, ensure that the power is switched off at the socket. Although all electronics are sealed, the bed & mechanism cannot be put through a wash tunnel system.
- Every six months examine the undercarriage for signs of damage, making sure all fasteners, retaining bolts and castors are tight and none are missing.
- Please note that staining to the product can occur under the action of pens, markers, urine and faeces etc. The sooner the product is cleaned, the more successful the

cleaning. Staining does not affect the effectiveness or structural integrity of the product.

## End of Life Waste Management

Return to Safespaces for disposal.

## Fire Safety

- Remember to include the Siesta in your emergency fire escape plans. Contact your local Fire Service for advice about how to do this.
- We recommend that you add the Siesta to your insurance policy.

## Customer Service

At Safespaces, we pride ourselves on our customer service. If you need any further information, would like us to talk you through this guide, have any problems with your Siesta, or want guidance on how to use it effectively, please feel free to contact us by phone, email or social media.

## Guarantee

Each Siesta comes with a 12-month guarantee from the date of delivery. This is in addition to your legal consumer rights. The guarantee remains valid providing the product is used and maintained as outlined in this Guide. If damage occurs, please get in touch and we will discuss how we can help.

In the event that the product is repaired by Safespaces outside of the 12-month guarantee period, a 3-month guarantee shall be issued effective from the date of delivery or re-installation of the product. This guarantee remains valid providing the product is used and maintained as outlined in this guide.

**PLEASE NOTE: PRODUCT GUARANTEES SHALL NOT APPLY TO ANY DEFECT OR DAMAGE CAUSED BY IMPROPER USE OR UNSUITABLE OR INADEQUATE MAINTENANCE AND CARE OF THE PRODUCT.**

<b>Guarantee Number:</b>	<b>XXXXX</b>
<b>Date of Delivery:</b>	<b>DD/MM/YYYY</b>

## Confirmation

I confirm that I have read and fully understand the above 'Use and Care Guide' for the Siesta product. By signing this document, I accept that I fully understand the guidance provided in this document.

<b>Full Name:</b>	
<b>Signature:</b>	
<b>Date:</b>	

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